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Important COVID-19 Updates

In the wake of COVID-19, we're working hard to keep you up to date on all the changes coming to Medicaid billing. During this time, several services are simply unperformable, while others can be handled effectively through Telehealth. HFS has relaxed restrictions on Telehealth services when it comes to Medicaid billing, and districts can now bill for those services.

To qualify as a Telehealth service for reimbursement, the service must be performed using a platform that allows for live, synchronous communication. *Synchronous communication* is defined as "real-time, face-to-face communication between two people." This unfortunately means that services provided over the telephone, as well as services done through email and pre-recorded video, are not reimbursable.

Adding a Telehealth service is as easy as clicking Yes under the question "Was this a Telehealth service?" on the Service Entry page.

Single Student Service Entry

Moore, Kip--08/19/12 ▼

CONSULTATION ▼

How long did you spend providing this service?

Start/End times are optional.

Start: 01 : 00 PM

End: 02 : 00 PM

Hours: 1 Minutes: 0

Level of motor function ▼

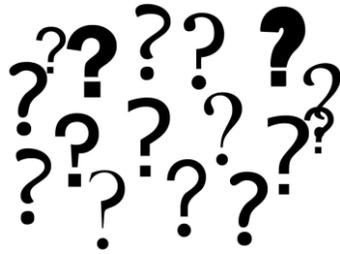
Was this a Telehealth service?

Yes No

Select Yes here.

More information is available at iTAMES. Visit <https://www.itames.com/redir.php?page=news/covid-updates>.

What's Up With ORP?



The award for biggest and most confusing change to Medicaid billing this year goes, without a doubt, to ORP. For the uninitiated, ORP stands for "Ordering, Referring, or Prescribing practitioner," and it necessitates some minor changes in procedure.

HFS now requires ORP information be attached to every claim for Speech, Physical Therapy, Occupational Therapy, and Audiology. If your practice does not fall within these four categories, congratulations! You can skip the rest of this. For everyone else, buckle in.

If you attempt to enter a service for a child who doesn't have ORP information within iTAMES, you'll be prompted via a pop-up window to add that information. To file a claim, we need the following information:

- ORP Start Date**
- ORP End Date**
- ORP Practitioner**

The ORP Start Date is the date the referral or prescription was signed. Some districts sign all referrals at the beginning of the year, while others do it throughout, so check the date on the referral/prescription to be sure. The ORP End Date will automatically populate with a date that is one year out from the Start Date, as this is a typical length. You can adjust the End Date manually if need be, however.

The ORP Practitioner selection is a bit different. You'll need to select the ORP Practitioner from a dropdown list. Simply select the name, and you're all set. However, what if the name of the ORP Practitioner isn't in the list?

Here's where your in-district iTAMES administrator (or any of us here at TAMES) can help. ORP Practitioners must be added to iTAMES explicitly as ORP Practitioners, and only those with administrator access can do this.

To add an ORP Practitioner, an administrator needs the following information:

- The practitioner's first and last names
- The practitioner's NPI number

And that's it! Once the ORP Practitioner has been added to iTAMES in your district, you'll be able to select them. After you've added ORP information for a child, you won't have to enter any ORP data for them again until the ORP expires.

Note, too, that you can proactively add ORP information to kids in your caseload through the Caseload page. Simply click the **Add ORP** button to the right of the child.

Still hungry for more ORP info? Check out the [ORP Walkthrough!](#)

iTAMES Tips & Tricks - Add a Student to Your Caseload

Add New Student

Let's look at how to add a new student to iTAMES. Adding a new student will allow you to more easily add services for that student.

To begin, log on to iTAMES. Next, hover over DIRECT SERVICE, then Student Management, and finally, click on "Create or modify my caseload."

Next, click on the "Add student" button near the top of the page.

Branden Test's caseload

Add student						
Remove selected student(s)						
Remove from caseload	Name	DOB	School	Default diagnostic code	Active ORP	
<input type="checkbox"/>	Andretti, Mario	5-27-13	Mayberry Elementary School	R26.2: Difficulty in	✓	View ORP
<input type="checkbox"/>	Johnson, Ervin	8-29-07	Mayberry Middle School	R26.2: Difficulty in	✓	View ORP
<input type="checkbox"/>	McKellen, Ian	11-22-07	Mayberry Middle School	R26.2: Difficulty in		Add ORP
<input type="checkbox"/>	Meester, Leighton	9-14-04	Mayberry Jr High School	F88: Other disord		Add ORP

You'll find yourself at the iTAMES Student Quick Find page. Simply start typing the name of the student you want to add, and iTAMES will find them for you as you type.

Single student quick find

[Go to full student list](#)

First name

Last name

Grade

School

Results:

- [Beckham, Victoria-2009-05-27 - Mayberry SD 1](#)
- [Beckinsale, Kate-2013-04-21 - Mayberry SD 1](#)

Click the student you want to add, and iTAMES will add the student directly to your caseload!