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Important Links

[iTAMES](#)

[TAMES HRS](#)

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Telehealth Reminders

As some schools are opening, and some are using a hybrid in-person/remote method of delivering instruction and services this Fall, we wanted to remind you about the requirements for Telehealth services as determined by the State of Illinois. Telehealth provides an opportunity to deliver certain services to children who are unable to attend school in person, and due to the COVID-19 public health crisis, the State of Illinois has relaxed their stance on reimbursement for Telehealth services, at least until the public health crisis ends.

With that in mind, in order for a Telehealth service to be considered eligible for reimbursement through Medicaid, the service must be:

1. delivered via a "synchronous" video communication system. This means both practitioner and student (or parent/guardian) must be able to see each other, live, via video chat. Services like Zoom and Google Meet provide this sort of synchronous video chatting capability; and
2. equivalent in terms of time and nature to an in-person service. This means the Telehealth service must meet the same key components and requirements of the same service when rendered in person.

For more information, read HFS's full notice [here](#).

Keep in mind that marking a service as Telehealth is only appropriate if the service would normally be recorded in iTAMES for reimbursement. If the service does not fall into a regular fee-for-service category (such as Speech Therapy, Psychology, etc.), it will not be eligible for reimbursement.

Public Consulting Group (PCG) Takes Over MAC Claiming From Fairbanks



Prior to this Fall, Medicaid Administrative Claiming (MAC) was handled by Fairbanks. That will no longer be the case, as the state contract has passed to Public Consulting Group. PCG will take over the responsibility of filing administrative claims going forward.

Your fee-for-service claiming through TAMES will remain unchanged. We'll continue to file your claims and get reimbursements for you just as we have since 1988. Please reach out to us if you have any questions!

Properly Recording Time for Multiple Students



When recording service times for multiple students, keep in mind iTAMES requires your total number of hours recorded in a day not exceed 10. If you see multiple students at once, this means you will have to account for that in your timekeeping. For example, if you see two students together for four hours total, you want your **total** hours to equal four – meaning you would record each student with two hours of service. If you attempt to record more hours than there are in the work day,

iTAMES will stop you from proceeding. If this happens, check your service times (using the menu option DIRECT SERVICE > Service entry > Edit services) to confirm your times are not exceeding the maximum allowable for the day. Make any changes there if necessary.

iTAMES Tips & Tricks - Recording a Telehealth Service

Single Student Service Entry

Andretti, Mario--05/27/13

CONSULTATION

How long did you spend providing this service?

Start/End times are optional.
Start: 01:00 PM
End: 01:45 PM

Hours: Minutes: 45

Z01.118: Encounter for examination ears and hearing with other abnormal findings

Was this a Telehealth service?
 Yes No

Oct 2020

Su	Mo	Tu	We	Th	Fr	Sa
39	27	28	29	30	1	2
40	4	5	6	7	8	9
41	11	12	13	14	15	16
42	18	19	20	21	22	23
43	25	26	27	28	29	30
44	1	2	3	4	5	6

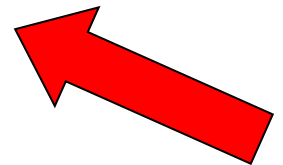
Clear

Notes

Service provided via Zoom

To record a service as Telehealth, simply fill out the service entry page as normal. However, **make sure you click Yes under Was this a Telehealth service?**

Then your service will be recorded as Telehealth.



Yep, it's really that simple!

However, please let us know if you have any questions.